

## ADASS EAST Supported Living Services for Harpenden Mencap Domiciliary Service



### Overall Rating



Assessment Completed 05/09/2019

### Domains

1. Involvement and Information	Good	★★★★★
2. Personalised Care and Support	Good	★★★★★
3. Safeguarding and Safety	Good	★★★★★
4. Suitability of Staffing	Good	★★★★★
5. Quality of Management	Good	★★★★★

### Standards

1. Respecting and Involving Service Users	Good	★★★★★
2. Consent	Good	★★★★★
3. Care and Welfare of Service Users	Good	★★★★★
4. Meeting Nutritional Needs	Good	★★★★★
5. Co-operating with other Providers	Good	★★★★★
6. Safeguarding People who use the Service from Abuse	Good	★★★★★
7. Cleanliness and Infection Control	Good	★★★★★
8. Management of Medicines	Good	★★★★★
9. Safety and Suitability of Premises	Good	★★★★★
10. Safety, Availability and Suitability of Equipment	Good	★★★★★
11. Requirements Relating to Staff Recruitment	Good	★★★★★
12. Staffing and Staff Deployment	Good	★★★★★
13. Staff Support	Good	★★★★★
14. Assessing and Monitoring the Quality of Service Provision	Good	★★★★★
15. Using Information and Dealing with Complaints	Good	★★★★★

### Address

Harpenden Mencap Domiciliary Service, Pine Court, 10 Carlton Road  
01582763679

### Provider

Harpenden Mencap

### Parent Company

Harpenden Mencap Society

### Services

- Caring for adults under 65 yrs
- Learning disabilities

