

HARPENDEN MENCAP

The voice of learning disability

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Consent to Care and Treatment Policy

Policy Statement

This policy is written to achieve compliance with Regulation 11, “Need for Consent” of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 (in force from April 2015), and the accompanying guidance issued by the Care Quality Commission. Regulation 11 expresses a requirement on all care providers to seek the consent of service users in order to carry out any proposed care and treatment, and to follow specific procedures in line with the Mental Capacity Act 2005 where people are unable to give their informed consent.

It has always been the policy of Harpenden Mencap to empower its service users to lead their own lives, enabling them to exercise choice and to maximise their independence, while offering them the care and support that they need. This involves obtaining service users’ agreement in respect of any proposals or plans for their care and treatment and making sure that such agreements are fully recorded.

Reflecting our acceptance of service users’ human rights, Harpenden Mencap works on the basis that everyone is competent to take their own decisions about their care and treatment needs unless it can be shown otherwise.

Harpenden Mencap then makes sure that any service user who might not have the mental capacity to give informed valid consent about any care and treatment proposed is properly assessed in line with the requirements of the Mental Capacity Act 2005. If from the assessment it is clear that the person cannot give their informed consent on account of their mental incapacity, a decision will be taken in their “best interests” following Mental Capacity Act procedures.

To make sure that a decision is in a person’s best interests, Harpenden Mencap will always encourage and enable the person to have the services of an independent advocate if needed. If the care and treatment proposed implies a deprivation of that person’s liberty in

any way the care service will always invoke established deprivation of liberty safeguarding procedures.

Consent Decision-making Procedures

Harpenden Mencap takes the following actions to make sure that service users are always giving their consent to decisions about their care and treatment.

1. Service users and their representatives are asked to read and sign all basic agreements about their residence in the home such as their contract or statement of terms and conditions . They will be consulted on any proposed changes to these and their consent sought.
2. Where the person's admission to the home has been taken as a "best interests" decision because they lack mental capacity the fact that they have not been able to give their valid consent is fully recorded and deprivation of liberty safeguarding procedures will be implemented.
3. Service users (or their representatives) are always asked to sign their plan of care as an indication that they are in agreement with the services being proposed to meet their needs, which include personal, health (including medication), social, psychological and spiritual needs. Any proposed changes to the plans of care are always discussed with service users and their representatives in order to obtain their consent, which is recorded on the care plan or review form. Service users' agreements and signatures are always obtained following regular reviews.
4. Where it is considered that the care and treatment provided might restrict a person's ability to exercise choice or their freedom of movement, such as when bed rails are proposed, their written consent is always obtained or a "best interests" decision fully recorded.
5. Where verbal consent is being sought for what are usually day-to-day care and treatment proposals or changes, the reasons for the need to seek consent, the fact that it has been obtained, and how, are all recorded on the person's care plan.
6. Service users' consent is always sought in relation to any proposed participation in the social and community activities organised or facilitated by the care service. Consent is obtained either directly from the service user or as a "best interests" decision taken in discussion with their relatives and representatives.
7. Harpenden Mencap expects other healthcare professionals such as GPs and community nurses to be responsible for seeking service users' consent for any care and treatment that they provide. The care service will help to implement their decisions on the basis that the service user has given their consent to the proposed treatment or a "best interests" decision has been taken. Harpenden Mencap will check that this has been the case and make sure that the relevant consent decision has been recorded.
8. Where the care service proposes to administer "homely remedies" or non-prescription medication, it will obtain and record the consent of the person and follow all relevant administration of medication procedures.

9. Any refusal to give consent or difficulty in obtaining it because of suspected mental incapacity is recorded on the person's care plan together with an account of the actions taken to address the consequences of the decision or difficulty. The person's decision to refuse consent is always fully respected.
10. Harpenden Mencap encourages and enables any service user who might be undecided though able to give a valid consent or who might lack the capacity to give their informed consent to have the services of an independent advocate or representative.
11. If a service user provides Harpenden Mencap with any advance decisions about wishing to refuse care and treatment in the event of a loss of mental capacity, these will be disclosed under the appropriate circumstances in order for a decision to be made in line with the person's wishes.
12. Consent is always sought if any proposal or request is made to take part in any research project and "best interests" meetings are held in the cases of anyone who cannot give their informed consent about taking part.

Training

Harpenden Mencap provides training in the Mental Capacity Act 2005 for all of its staff. However, it allows only staff who have completed the training, and have shown that they are competent, to take part in "best interests" decision making in relation to service users who cannot give their informed consent.

Signed: G.Wood

Date: 10th June 2019

Policy review:

Implemented- November 2015

Reviewed and updated – 20th November 2017

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